First Voice — Online Training Solution

Think Safe Inc. has developed the First Voice training portal, which allows for online or blended (online followed by instructor skills review) certified training and curriculum. In addition, the portal allows you to SUPPLEMENT any certified training with easy-to-use refresher training. (www.firstvoicetraining.com)

Any student that enters our portal can use it for unlimited refresher training - **NO EXPIRATION.** Unlimited future access.

This offers 24/7/365 flexibility and allows improved frequency on CPR/AED/First Aid skills practice.

The courses incorporate course text with video, audio and hands-on skills for an interactive learning experience.
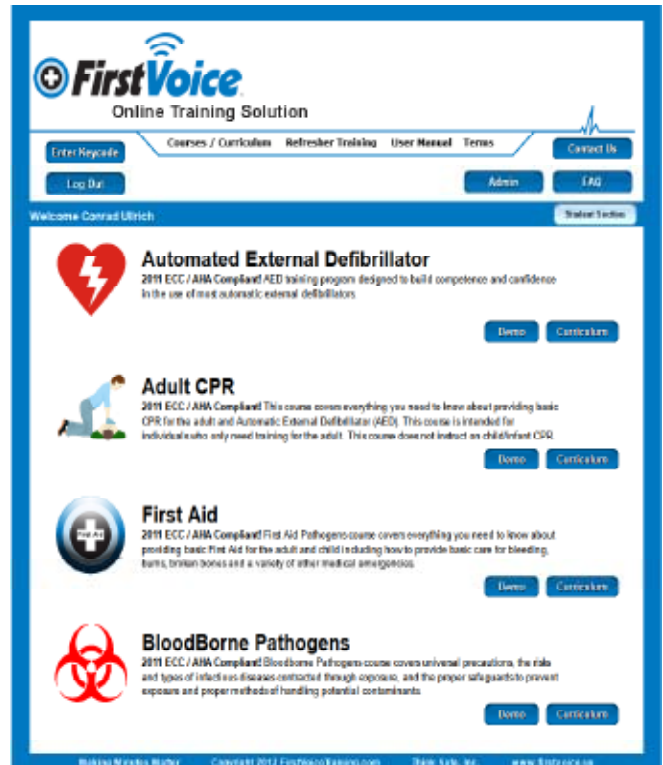
The courses automatically bookmark.

Courses are compliant with current ECC/American Heart/ILCOR guidelines.

Courses can be customized upon request!

The e-learning portal is proprietary and integrates with a sophisticated digital Learning Management System (LMS).
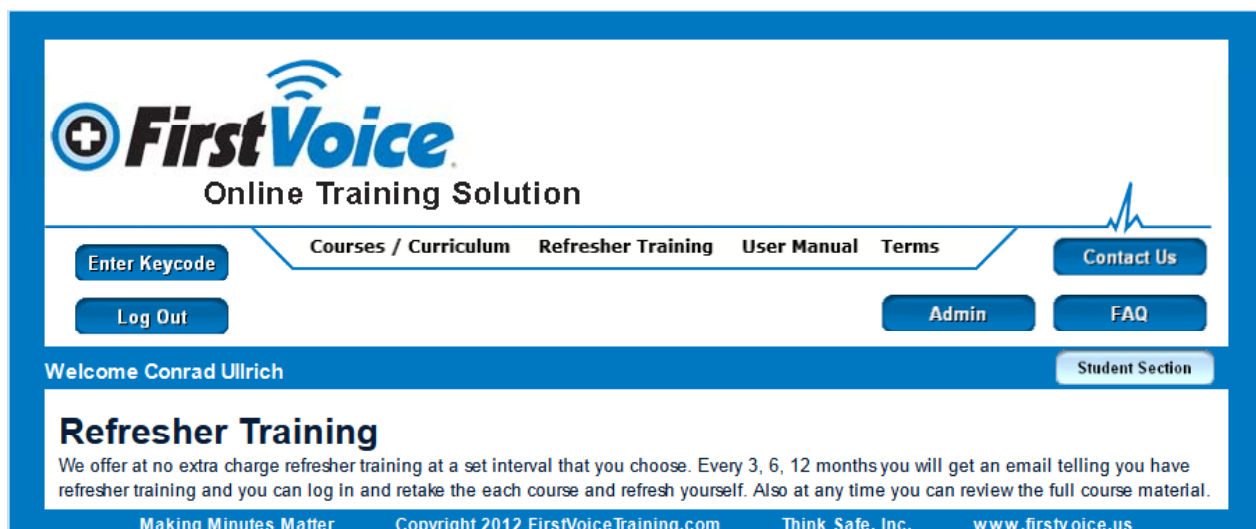

The LMS behind the portal generates automatic reports. Reports and any non-compliance (expirations) are communicated by automated email notifications. Reports can be customized to your needs.
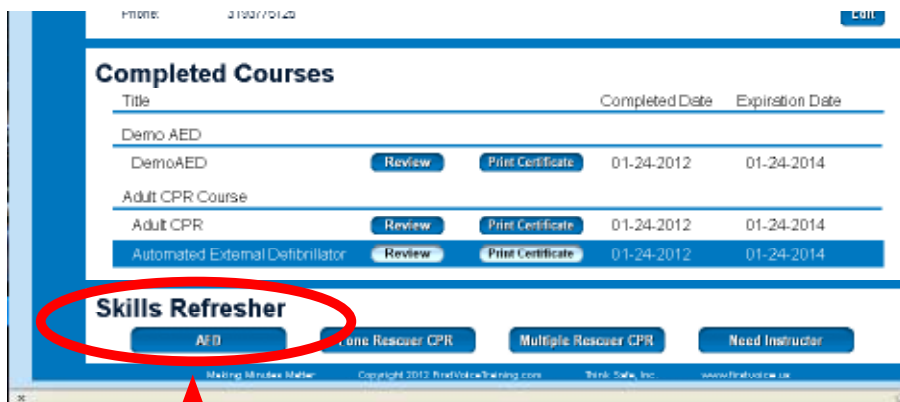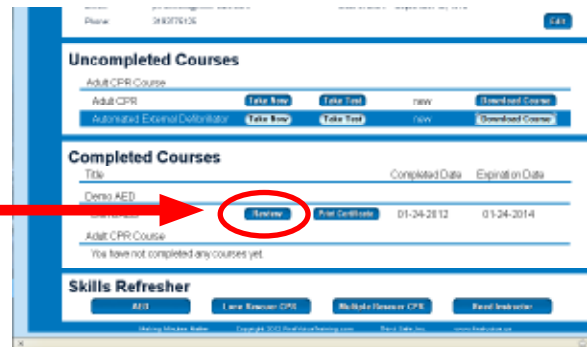
Courses use integrated comprehensive SKILLS REFRESHERS during the training and course study process. Courses can be taken by any student who has a practice CPR manikin as the below slide shows.

Or, the student can study the course online, take the test and then meet with an instructor to pass the skills assessment portion of the certification.

Refresher Training

The student section of the training portal shows that you can "Review" the course, once you have completed it and passed the test. The student is allowed unlimited access for refresher training on any courses taken through First Voice Online Training. 24/7/365 and it **never expires!**

The "Skills Refresher" section of the student section has student skills checklists available; summarizing skills that should be learned and how these skills can be applied during refresher training drills.

Example Screen Shots:

Testing

At the end of the course study guide, the student takes a test. 80% of the questions must be answered correctly to pass.

The student is informed what questions were missed. The student is then offered a re-take on the test. Once the test is passed a certificate can be printed.

The student can take the test as many times as necessary to pass. Different questions will appear with each test re-take; questions will rotate to ensure students understand the course material.

Reports

Reports with full details on test COMPLETION and PROGRESS for all students taking certified and refresher training are provided to the primary training coordinator. However, multiple contacts can be selected to receive these reports as well.

Reporting frequency of weekly, monthly, quarterly, or annual can be selected. Exception and compliance reporting is available.

Reporting can include information on last access, total use, and course review frequency.

Portal allows access to comprehensive SKILLS REFRESHER checklists to open or review during refresher. These skills checklists are an effective summary review for students to reference at any time.
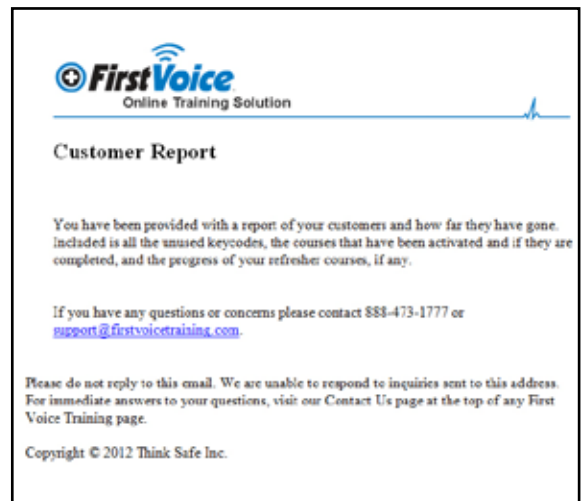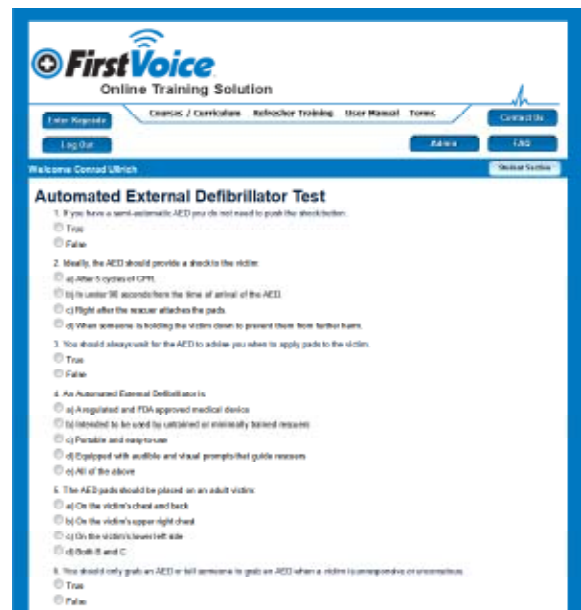
Reporting ties to First Voice Program Manager database for redundant tracking.

Key Codes

Corporate key codes can be issued (all employees are issued the same corporate key code) or each student can be issued their own key code.

Technical Support

Full demo and user guide are available. We are here to help you with your training needs.